

Jason Haynes
Full-Stack Developer
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Qualifications

- Solid foundational knowledge of designing and developing full-stack web applications using .NET framework.
- Extensive experience in system administration and network administration
- Critical thinking, active listening and deductive reasoning skills.

TECHNICAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap

Middle Tier: Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

Back End: ADO.NET, SQL, SQL Server, SSMSE

Software Packages/Systems: MS Office VMWare ESX 5.1, vSphere, Parallels, Hyper-V, SCCM

Operating Systems: Windows XP/7/10, Windows Server 2000/2003/2008/2008 R2/2012/2012R2/2016, Red Hat, Solaris, Ubuntu

Cisco: Routers, Switches, Firewalls, VOIP, Meraki

Other Technologies/Methodologies: Remedy, Google Apps/Gmail, Atlassian Suite, Dell Equallogic

INDEPENDENT DEVELOPMENT PROJECTS

- Personal Site: www.jhaynesdev.com
- U Store: Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- Final Project: Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employee, department data and all details relating to assigned hardware and software.

EDUCATION/CERTIFICATIONS

- Centriq Training, Leawood, KS
Full-Stack Web Developer Program
Core Competencies:
 - MVC Framework
 - Trouble Shooting & Debugging
 - Source Control
 - Agile/Scrum (Created Team Project)
 - Website Deployment
 - Pair Programming
 - Code Review
 - Professionalism, Teamwork, Problem Solving & Effective Communication
- Certification, Management of Information Systems, Air Education Training Facility

PROFESSIONAL EXPERIENCE

Nitto Denko Automotive, Kansas City, MO

05/17-Present

Senior Network and Systems Administrator

- Administered and managed all servers, switching/routing infrastructure, and equipment in the data center.
- Installed patches, fixes, and updates to software from various vendors and companies.
- Installed and configured all hardware components necessary for the daily ongoing management of the data center related peripherals.
- Ensured systems resources are available and appropriately used by all users.
- Ensured network services and connectivity are available to all appropriate users.
- Monitored network storage and usage requirements and reports resources or storage issues to manager.
- Managed and maintains disk/tape backup system for all network devices in the data center.
- Recommended application and network solutions to the manager.
- Managed all aspects of user profiles including security, access, remote access, network resource access, email access, and internet access.
- Handled network related issues and helps to support specific functional applications (QA, Engineering, Maintenance, etc.) of the business operation.
- Designed, installed, configured, and troubleshoot systems as directed.
- Proactively, systematically and assertively addressed issues as they arise.
- Coordinated with staff at various levels within the company and with vendors and consultants as directed.
- Served as a Help Desk resource as needed for resolving network problems, both during and after hours.
- Loaded specified software packages such as operating systems, office automation, or functional specific applications.
- Reviewed system functions to verify correct system operation.
- Responded to client inquiries concerning systems operation and diagnoses system hardware/software as well as operator problems. Troubleshooted systemic microcomputer events and issues.
- Recommended and performed remedial actions to correct systemic or computer-related problems.
- Assisted in design and implementation of Information Security Standards and IT Controls.

MMGY Global, Kansas City, MO

12/14-10/16

Network and Systems Administrator

- Built and configured Windows AD Servers, DNS Servers, DHCP Servers, Ubuntu Web servers and IIS Servers.
- Built, configured and administered multiple VMWare ESXi hosts across multiple datacenters using VCenter Server.
- Administered multiple SAN technologies for server use using both Dell Equallogic and Synology
- Configured business networks DNS and DHCP under best practices and security rules.
- Used SCCM 2012 to configure and administrate network Domain clients across multiple offices

- Performed Active Directory Administration and creation and implementation of Group Policies
- Configured IIS Web servers in AWS, Azure, and locally for .Net applications, and websites.
- Troubleshoot IIS Server related issues, .Net websites and applications.
- Configured new VPN system using build in Cisco Meraki devices, that provided point to point VPN for three locations as well as client VPN services.
- Performed focal point of administration to network for in house and remote hosted servers, network appliances, switches, VPN, VOIP, and Monitoring applications.
- Briefed management for any Information Systems projects that were upcoming in user-friendly language.
- Responsible for providing management Information Systems team budgets.
- Standardized all backend routers, switches and access points to single vended system for ease of management for team.
- Managed the information systems Helpdesk team.
- Updated all networks to best security practices as well as all web servers to become PCI Compliant

Network Runners, Kansas City, MO

07/14-12/14

TAC Analyst

- Initial point of contact for all customer support requests within the MCEITS Datacenter project
- Monitored network software tools to verify network health including, HP Network Automation, HP Network Node Manager, HP Server Automation.
- Performed Tier II Escalation troubleshooting on hosted servers within MCEITS Datacenter Enterprise environment with over 100 Windows 2003 and 2008 R2 servers on three different enclaves.
- Used Remedy Action Response software to track, assign and manage jobs to specialty areas.
- Used VCenter to maintain and monitor VM Server health

BPG, Lincoln, NE

04/13-03/14

System Administrator

- Performed focal point of administration to network for in house and remote hosted servers as well as personal computers as well as off-site locations.
- Performed administration and configuration on 40 different Windows 2003, 2008R2 Servers.
- Assisted users through use of remote desktop and VMware and Logmein in remote services environment
- Assisted in troubleshooting multiple issues on networks including MSSQL, Acronis Disaster Recovery, Symantec Backup, Bit Defender, Microsoft Products, Cisco based routers, and Cisco Telephone Systems.
- Performed Active Directory Administration and creation and implementation of Group Policies
- Worked with 3rd party vendors to identify, suggest and implement new solutions to increase network productivity.
- Created network topology and documentation.
- Managed web servers, configured and troubleshot IIS.

Automated Systems, Inc., Lincoln, NE**03/12-04/13****Network Engineer**

- Provided support to multiple networks for regional banks, from including enterprise server environments focusing on Windows Server 2003, and Windows Server 2008 R2
- Assisted users through use of remote desktop and VMware in terminal services environment
- Assisted in troubleshooting multiple issues on networks including MSSQL, Symantec Backup, Asigra Backup, Symantec Endpoint, CA Total Defense, Arc Serve, Microsoft Products, Sonic Wall, and Cisco based routers.
- Provide on-site installation and configuration of Microsoft domain controllers w/ DHCP, DNS, AD, GPO creation, application, and print server roles, IIS web servers, terminal servers, MS Exchange and Ability mail servers, MSSQL servers, SonicWall and Fortinet.

Perigon Networks, Bellevue, NE**08/08-06/10****Systems Support**

- Initial point of contact for all customer support requests working independently as after-hours support.
- Proficient and understands of the underlying systems and applications dealing with webhosting services.
- Provisioned servers for use as web hosting production servers.
- Assisted with basic scripting in Java and C++.
- Configured and troubleshot IIS as required for any issues that came up.
- Configured Windows Server 2003, and 2008R2 Servers for web production environment.
- Troubleshot multiple web hosting server issues and as necessary.
- Provided Emergency support for restoring backups.
- Used Kayako Live Response System software to track, assign and manage jobs to specialty areas.

United States Air Force, Multiple Locations**10/02-04/08****System Administrator**

- Maintained Top Secret / SCI Security Clearance from 2002-2009.
- Administrator of three system networks both Windows 2000, 2003, and Solaris based Intelligence valued over \$8M.
- As a technician maintained work order requests and job-project databases for 100-person unit.
- Performed system administrator functions troubleshooting computer applications.
- Performed maintenance of network equipment ensuring their connectivity.
- Provided technical support and user training for specialty software internally.
- Provided system integrity and security by maintaining proper information systems network security and training within 100-person office.
- Responsible for configuration/operation of Windows server network base wide.
- Performed Disaster Recovery using Symantec Backup Exec.
- Tracked and used remote tools to patch systems to adhere to security compliances.
- Used Remedy Action Response software to track, assign and manage jobs to specialty areas.